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Mr. Steven Rosenberg  
Mediation Offices of Steven Rosenberg  
775 East Blithedale Avenue, # 363  
Mill Valley, CA 94941

Dear Steve,

I can't thank you enough for your great training program. Your great skill and lively personality are a huge component of its success, and I thoroughly enjoyed participating. Loved your humor, and the visual aids and movie snippets were perfect! Hope I wasn't too obnoxious. I had a bunch of fun!!

I will repeat what many others have said: the heavy participatory component of the program is invaluable. While I have taken several Straus Institute courses and other courses which have also been outstanding, I guess mostly because of the large class sizes, we were not afforded a realistic chance to learn by mistakes and get the immediate coaching your program provides. There is no substitute for hands on effort. Also, I really appreciated getting input from the variety of other mediators you had on staff. Good to see the varying styles and emphasis. So, I'd like to take your Advanced Course next time it comes around. Please keep me on your list. I would strongly recommend the program to anyone interested in getting practical and top notch training in mediation, whether to become a mediator or better informed participant/advocate. Outstanding.

Right now, though, what I need is some startup experience. My main issue is where to get cases to cut my teeth on. Many of the court panels require that you have mediated a certain number of cases, so I need to get going on that in order to qualify for more opportunity. By the way, I spoke with Howard Herman of the northern district panel today, but there are no openings for new mediators there for another six months to a year. But I plan to submit an application once I can get some cases behind me so that I'll be in the queue. Also, I have begun doing some small claims court mediations through the Congress of Neutrals you mentioned. Thank you for the referral. In valuable experience!

At your kind invitation, I will keep in touch with you as this new venture of mine unfolds. I credit you with the encouragement and positive prodding that have been necessary to get me off my duff and finally make that shift toward what I have wanted to do for quite some time. Thanks you for that. Failure is not an option!!

Thanks again.

Very truly yours,



Robert M. White

*P.S. I truly appreciate the personal interest you have taken in helping me get started.*