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Wednesday, November 24, 1999

James M. Strock
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Mr. Steven Rosenberg
Mediation Offices of Steven Rosenberg
591 Redwood Highway, Suite 2275
Mill Valley, California 94941

Dear Mr. Rosenberg:

Just a note to compliment you on your outstanding mediation training course. It was tremendously informative and of great practical value. Your course not only teaches mediation skills but also provides many important building blocks for a mediation practice.

Your course is valuable for people of different occupational and educational backgrounds. I observed that some people entered with a degree of trepidation, concerned that it would be too focused on lawyers and legal issues. While the training was also valuable for lawyers, non-lawyers rapidly found their concerns to be unwarranted.

Again, thank you for a fine course.

Sincerely,

A handwritten signature in black ink that reads "James M. Strock". The signature is written in a cursive, flowing style with a large initial "J".