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Mr. Steven Rosenberg  
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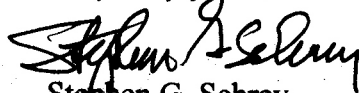
Re: Mediation Training Course

Dear Steve:

Just a brief note to thank you for the mediation training last October and this month. You provide a well-paced, thorough, and insightful introduction to the art of mediation. The frequent use of humor and movie clips to make your point, as well as the extensive role-playing exercise, sets this course apart from others.

I would certainly encourage anyone interested in mastering the skills of mediation to begin with your course. Best regards.

Very truly yours,

  
Stephen G. Schrey  
of Nixon Peabody LLP

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