

Judge Ronald M. Sabraw (ret.)
P. O. Box 3116
Fremont, CA 94539

May 7, 2007

Mr. Steven Rosenberg
775 East Blihedale Avenue, Suite 363
Mill Valley, California 94941


Dear ~~Mr. Rosenberg~~:

As you know, I recently participated in your Mediation Training Program that was offered this past February. I write to express my profound appreciation for the thorough and practical exposition of the mediation process that was provided during the entirety of the program.

You and the other trainers laid the foundation necessary for a complete understanding of the mediation process, not only from the mediator perspective, but more importantly, from the perspective of participants in the mediation process. The emphasis on mediator neutrality was critical as were the discussions about various mediation techniques and strategies. I found the training on listening techniques to be particularly vital.

The course flew by and was informative, entertaining and practical. It provided a rare instance in this life where my expectations were met, indeed, exceeded. Thank you for providing a quality educational experience.

Sincerely,



Ronald M. Sabraw