

**JOHN E. ROE, PH.D.**

*A Professional Corporation*

*California Psychologist #PSY 5769, Marriage & Family Therapist # MFC 6551*

993 Governor Drive, Suite 101

El Dorado Hills, CA 95762-4231

(916) 941-1499 ext. 101

November 4, 2004

Re: Letter of Recommendation, Steven Rosenberg

To Whom It May Concern:

I recently had the pleasure of attending Steven Rosenberg's Mediation Training. My experience was extremely positive. Having taken thousands of hours of continuing and post-doctoral education as a psychologist and marriage and family therapist, I have endured much over the years. Steven's training was quite the opposite. Though I was tired from an intensive 40 hours of training, I was also disappointed that it ended so soon.

Steven's Mediation Training was very practical and structured in a manner that allowed his trainees to not just learn about the skills but to use them in realistic simulations. The quality coaching he provided enabled real-time feedback and correction so that his training made sense in the moment for many of us. His developmental approach to the structure of his course provided for a meaningful and timely presentation of skills followed by practice before continuing. He clearly has done his homework in sequencing the elements of his training.

Steven's personal demeanor set the tone for a comfortable, safe, and also challenging learning experience. His humor was always used effectively in the service of his course goals. I believe that his training embodies the best of dispute resolution alternatives that are time-efficient and cost-effective. If I ever need the services of a mediator, Steven Rosenberg will be my first choice. I cannot recommend him highly enough!

Sincerely,



John E. Roe, Ph. D.