

JOHN P. MCGLYNN

April 17, 2000

Steven Rosenberg  
591 Redwood Highway  
Suite 2275  
Mill Valley, CA 94941


Dear Steve,

Of the countless continuing education courses I have attended since law school (which was some time in the 60's), I can say with out hesitation, that your course on mediation was by far the most useful, enjoyable, and well taught. It has already been of great help to me in my new endeavor as a mediator.

I have and will continue to recommend the course at every opportunity.

Thanks again for a wonderful experience.

Sincerely,

A handwritten signature in black ink, appearing to read "John P. McGlynn", written in a cursive style.

John P. McGlynn