

# ZERNE P. HANING

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Steven Rosenberg  
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Dear Steve:

I want you to know how much I enjoyed your mediation training. The timing, content and delivery were excellent. The skills and techniques you taught have already proven themselves in my mediation practice, and I have recommended your course to a number of my friends who are either beginning or already engaged in the mediation field. Thanks for a valuable and productive education.

Best regards,



Zerne