

**Mediate.com Global Growth Forum**  
**April 23, 2021**

**Synthesized Chat**

03:33:18 Regina Newson: Good Morning from Nashville, TN

03:33:26 Maria do Céu L. Battaglia: Good evening, Boa tarde, Buenas tardes, from Brazil!

03:33:59 DINESHWAR GAUR: The statement by speaker that secret to success is diminishing expectations is great opening.

03:34:55 Regiane Amaral: how to access the translation into Português? Thank you.

03:35:11 Donna Silverberg: Good morning from Mt. Hood, Oregon!

03:35:37 Colin Rule: To access the translations, just click the translation/interpretation icon at the bottom of your screen

03:35:50 Susan Guthrie: Online mediation training moment

03:36:05 Regiane Amaral: Gret, thanks!

03:36:14 Colin Rule: then select your preferred language -- we're translating into Spanish and Portuguese in addition to English today

03:36:36 CARMEN: Good Evening, Boa Tarde I'm From BRASIL

03:38:30 Susan Guthrie: Thank you to our kind translators!!!

03:38:54 Susan Guthrie: I see it

03:38:56 gabriellehartley: Its working!!

03:38:56 Morenike Obi-Farinde: I can see it at the right

03:39:05 Regiane Amaral: the botton is available! OK!

03:39:07 gabriellehartley: This is AMAZING. Thank you

03:40:53 Marília Oliveira e Telles: Obrigada ao ICFML e ODR Foundations Training pela parceria com Mediate.com. para tradução simultânea! Thanks ICFML and ODR Foundations Training for the partnership with Mediate.com sponsoring the simultaneous translation in Portuguese!

03:41:40 Susan Guthrie: and thank you to Vanessa Peake for the Spanish translation assistance!

03:41:48 Aureluce Leopardi: Good evenig! I'm from Brasil . I would like to know how do I reach translation. Thank you.

03:42:08 Renato Herz: @Marilia. Muito bem colocado.

03:43:31 Marília Oliveira e Telles: @Aureluce na barra inferior do zoom há um um botão Interpretation/ Interpretação ; clique e escolhe Português

03:44:34 Aureluce Leopardi: Thank you so much!

03:54:27 Vanessa Peake: My pleasure!

03:54:57 Cfowler@mediate.com: PDF available here:  
<https://www.mediate.com/onlinetraining//ForumIntro4.pdf>

03:56:05 Eunice Antunes Maciel: Good afternoon and greetings from Rio de Janeiro, Brasil!

03:56:31 CARMEN: @Marilia endosso suas palavras 👍

04:01:47 Jim Melamed: Links to background information on the hosts and they panelists and links to all 4 of their papers is here: <https://www.mediate.com/onlinetraining/pg6.cfm>

04:01:57 Amy Pruett: What an amazing panel. I'd love to connect with you all:  
<https://www.linkedin.com/in/amy-pruett-459a991/>

04:02:44 Donna Silverberg: To my class: let's stay for another 15

04:03:56 Jim Melamed: Tara's paper on Mediation in India is here:  
<https://www.mediate.com/onlinetraining//Mediation%20in%20India%20.pdf>

04:04:07 sangeeta mehrotra: Feeling privileged to be here. - sangeeta mehrotra, mediator conciliator from Delhi India. Thank you all.

04:05:12 Vera Trainer: Hello, the link to Tara's paper does not work. Thank you.

04:05:41 Jim Melamed: Links to all papers are also on this webpage:  
<https://www.mediate.com/onlinetraining/pg6.cfm>

04:15:31 Marília Oliveira e Telles: Obrigada ao ICFML e ODR Foundations Training pela parceria com Mediate.com. para tradução simultânea! Thanks ICFML and ODR Foundations Training for the partnership with Mediate.com sponsoring the simultaneous translation in Portuguese!

04:17:11 Jim Melamed: Morenike's paper on Mediation in Nigeria is here:  
<https://www.mediate.com/onlinetraining//Mediation%20in%20Nigeria%20.pdf>

04:20:50 Jim Melamed: Alberto's paper on Mediation in Argentina is here:  
<https://www.mediate.com/onlinetraining//Mediation%20in%20Argentina.pdf>

04:24:40 Rosa María Abdelnour: Mandatory mediation

04:25:16 Chuck Crumpton HNL: As an additional communication tool for all who would like to connect and share information, thoughts & work, the Task Force offers a blog at <http://odr4justice.com/>, and all are welcome to access and use it.

04:25:59 DINESHWAR GAUR: recording shared would be great

04:26:13 DINESHWAR GAUR: for repeat learning

04:27:37 Jim Melamed: Simply to confirm, we are recording and this recording will be made available to all registrants, including the chat.

04:29:36 Jim Melamed: I don't believe that I have provided the direct link to Lara's paper on Mediation in Russia . . . and that link is here:  
<https://www.mediate.com/onlinetraining//%20Mediation%20in%20Russia.pdf>

04:30:32 Jim Melamed: Again, links to all papers, and background info on presenters, are all on this page <https://www.mediate.com/onlinetraining/pg6.cfm>

04:37:11 Jim Melamed: For folks looking for additional background information on online mediation, two great resources are [www.mediate.com/ODR](http://www.mediate.com/ODR) and [www.ODR.info](http://www.ODR.info). Also be sure to check out ICODR (the International Council for Online Dispute Resolution) at [www.ICODR.org](http://www.ICODR.org)

04:40:03 Jim Melamed: With governments so very occupied these days, one wonders the extent to which we want to rely on governmental vs. private action to grow online mediation and online mediation training?

04:42:47 Lara Traum: That's a very good point, Jim - additionally, the growth of private online mediation might reach parties more quickly (without the formal bureaucratic holdups that delay some legislative logistics) - and once more and more average citizens are informed of the process and using it privately, those masses might in turn clamor for government attention ...

04:43:14 Chuck Crumpton HNL: Great point, Jim. Given the prevalence of private sector leadership in ODR and supporting technologies, there may be opportunities for public-private partnerships in ODR development, education & training, benefiting from that private sector initiative and leadership. Examples of public-private partnership successes and failures in other sectors may be helpful.

04:44:09 Vera Trainer: Who funds private versus government mediation efforts?

04:48:01 Jim Melamed: It seems that private is either "for profit" or "not for profit" (NGAs) . . . and I sense that both are needed. I simply hesitate to exclusively rely on court initiatives

04:51:13 sangeeta mehrotra: <https://www.sama.live/> this is an odr service provider in India doing exemplary job in ODR arena.

04:53:38 Morenike Obi-Farinde: We definitely need private funding in Mediation in Nigeria and that's why the growth is slow

04:55:12 Jim Melamed: The good news is that online mediation does offer great progress in terms of access, convenience and affordability

04:56:28 Jim Melamed: I love it: "Online Mediation is Here to Stay!"

04:57:41 sangeeta mehrotra: CAMP is doing a great service to push ODR through many ways - one of them is online training of mediators.

04:57:49 antonio carlos menezes teixeira: It was really interesting, but I have to leave. See you all in the next meetings. Nice weekend

04:58:25 sangeeta mehrotra: ODR is the future of dispute resolution, for sure.

04:59:00 Jim Melamed: Please everyone note we have a Forum Feedback Form at <https://www.mediate.com/onlinetraining/pg48.cfm>

05:01:25 sangeeta mehrotra: we are doing everything online - so, why not conflict resolution!?

05:01:58 Charles Wiggins: This rich conversation moves me to honor two early pioneers in the global mediation field. First, in the early 1990s, Ray Shonholtz, the founder of San Francisco's Community Boards, raised Mott, Rockefeller Brothers and German Marshall Fund grant monies to establish I think 9 mediation centers throughout Central Europe and the former Soviet Union. I accompanied him for months, with him organizing and staffing these centers, and me conducting the first trainings for mediators and training for trainers. His organization, Partners for Democratic Change, was such a pioneer in this field.

05:04:45 Jim Melamed: Thanks for noting Partners for Democratic Change and Ray Shonholtz. I had the opportunity to go to Lithuania to train representatives from more than a dozen E. European republics in 1991 . . . think about how "jazzed" Ray would be to be able to communicate and train at a distance! How the world has changed!

05:05:05 sangeeta mehrotra: like the term CYBER MEDIATOR

05:05:21 Noelani Anderson: wow mahalo for the rich history Charles and Jim

05:10:20 Charles Wiggins: Also, Dr. NR Madhava Menon, who was Dean of the first National Law School of India University in Bangalore, India. He invited me as a Fulbrighter to spend NLSIU's first year teaching Negotiation and Mediation skills to the brightest, most engaged group of students I ever had. His vision, and that of Patibandla. Chandrasekhara Rao, who began commercial mediation services later in the decade. What glorious visionaries. C

05:11:50 Tara Ollapally: Thanks for that share, Charles. He was a visionary. We have a long way to go but I believe we are on the right track.

05:12:56 Morenike Obi-Farinde: Definitely we are all on the right track

05:14:26 Chuck Crumpton HNL: Sincere commendations to this extraordinary panel and the program organizers and moderator for exceptional leadership in collaborative conflict prevention, management and resolution - inspiration for us all.

05:15:27 Jim Melamed: Seems to me that online mediation takes an "all of the above" approach. To the extent that courts and agencies come along, fantastic, but they are really playing catch up. It will be for profit and non profit orgs that have a new, unprecedented chance for now making a difference. OM's accessibility, convenience and affordability are game changers!

05:15:44 Clare@mediate.com: What excellent points

05:16:11 Morenike Obi-Farinde: Definitely Jim

05:18:15 Chuck Crumpton HNL: ODR also immediately and infinitely expands the opportunity and responsibility to broaden conflict resolution to more diverse, inclusive, inter-disciplinary teams and

resources for systemic social justice change to empower those most marginalized, undervalued and underserved - to cultivate equal access to equal justice in all sectors.

05:18:40 Colin Rule: Yes, this excellent panel has made clear the opportunity that lies ahead for all of us -- truly transformative

05:20:21 Jim Melamed: Reminder that we have a Forum Feedback Form at <https://www.mediate.com/onlinetraining/pg48.cfm>

05:22:44 Maria Helena Machado: I would like to have more details about the ODR system mentioned by Mr. Alberto Elisavetsky

05:23:21 Clare@mediate.com: Me too, Maria, that sounded fascinating

05:23:28 Renato Herz: Here in Brasil we feel that, in mediation under the legal system, people behave more cooperative with ODR. It seems that avoiding to enter Judiciary buildings make them feel more comfortable. Is this behaviour similar in other places?

05:25:54 Renato Herz: Alberto, 40,99 in USD?

05:26:59 Tricia Jones: Thank you all. What a valuable discussion!

05:26:59 Sandy Strawder Barrett: This session was very informative.

05:27:06 Alberto Elisavetsky: 14.99

05:27:23 Lara Traum: I would be happy to speak with anyone about any of today's topics, as well as any international mediation matters involving Russia or Russian party citizens: [laratraum@goodlawfirm.com](mailto:laratraum@goodlawfirm.com); (cell) 917-561-0315

05:27:28 Regiane Amaral: Great issues, great people, thank you!,

05:27:49 Aderonke Adenekan: Cost of online training should be considered when dealing with developing countries .It can be an obstacle.

05:28:10 Beverly-Ann Holford-Jack: Thank you from Trinidad and Tobago.

05:28:36 Chuck Crumpton HNL: Please also feel welcome to use this group's blog at <http://odr4justice.com/> for communications and networking.

05:31:27 Aureluce Leopardi: Very interesting! Thank you!

05:31:31 Soraya Nunes: Excellent event. Congratulations!

05:31:51 Rosa María Abdelnour: Great panel and contributions! Thank you!!

05:32:16 Clare@mediate.com: Thank you, wow

05:32:40 Kennedy Odhiambo: Thank you for a top notch discussion and country presentations.

05:32:49 sangeeta mehrotra: Thanks to all

05:32:51 Renata Moritz: Excellent panel! Thank you! Bye, bye from Rio de Janeiro.

05:32:54 James Murray Jr: Thanks!!!!!!

05:32:58 Jason Rosen: Great information, all. Thanks.

05:33:03 Aderonke Adenekan: Thank you everybody