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Philip R. Diamond, Esq.
Law & Mediation Offices of Philip R. Diamond
4040 Civic Center Drive, Suite 200
San Rafael, CA 94903

Re: Mediation Services

Dear Phil:

Best of luck to you in the imminent launch of your new mediation website.

Learning of your new website triggered the memory of the wonderful job you did in mediating a father-daughters dispute over the administration and distribution of an estate. Given the relationship of the parties, resolving an estate dispute is a major challenge, encumbered by distant memories and pent-up emotions.

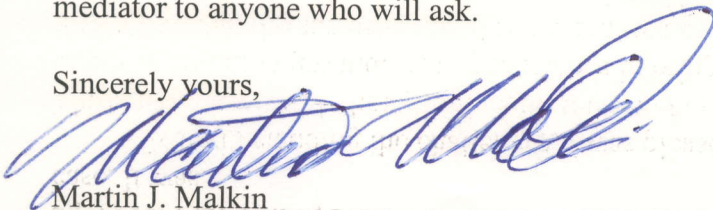
As the attorney for the father, I was pleased when the attorney for the daughters agreed to your appointment as mediator. We started the mediation session at around 10 AM several years ago. From the outset, I knew it would be difficult task to bring both sides together to settle the case. It was.

Notwithstanding the challenges, I was pleased that you would not throw in the towel. Through your careful, thoughtful, courteous, and professional efforts, the parties started to move closer to common ground. Your persistence in bringing the parties closer was incredible. Forgetting that the sun sets, that it rises, and that even you have bio-rhythms, you managed to convince the parties and their counsel that the effort was so worthwhile, that we all stayed until 6 AM the next morning!

Although the case did not settle at that time, we were all so impressed with the progress made, that we came back for another "short" session of a regular business day, and settled the case. Everyone involved was grateful for all your efforts.

Again, best of luck with your new website, and I look forward to recommending you as a mediator to anyone who will ask.

Sincerely yours,



Martin J. Malkin
MJM/rlm