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July 31, 2001

Steven Rosenberg  
Marin Executive Park  
One Harbor Drive, Suite 106  
Sausalito, California 94965  
Tel: (415) 383-5544

Re: Course Recommendation

Dear Steven:

I would like to express my appreciation for your excellent mediation training course. Other than an exceptional rhetoric course professor in college, I found you to be the best instructor I have encountered in my extensive educational experience. I found your course to be educational, interesting and even entertaining. Your personal sense of humor and the mixture of instruction, film, and guest speakers kept the course moving at all times.

There was great potential for personal growth and understanding through the provocative mediation scenarios and actual practice in the art of mediation. I obviously highly recommend your course to those intending to become mediators or those with only an interest in developing dispute resolution skills.

Thank you again for an excellent educational experience.

Very truly yours,

STRICKLAND, HAAPALA,  
ALTURA, HARNETT & THOMPSON



William R. Strickland

WRS/lcd