

December 2, 2010

Wendy Ormiston, LCSW
468 Stow Ave #3
Oakland, CA 94606

Steven Rosenberg
Mediation Offices of Steven Rosenberg
775 East Blithedale Ave, #363
Mill Valley, CA 94941

Dear Steven,

Thank you for a superb mediation training.

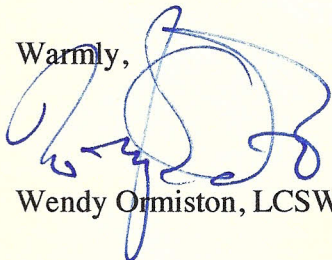
As a social worker with a therapeutic orientation toward conflict resolution your training accomplished two important things for me: one, you conveyed the skills and professional philosophy of mediation in a way that resonated with me, one of the few non-legal professionals in the room; secondly, your practical skills training and feedback exchange helped me gather perspective that my established clinical skills are relevant and viable to my advancing as a mediator.

I especially appreciate your training for your dynamic teaching style, which I believe taps the strengths of a broad scope of professional expertise, and then ultimately transcends the framework of any particular discipline, legal, therapeutic, or otherwise. As an instructor, I found you calm in your authority as you compassionately related to participants' personal truths and concerns about mediating. In the practical, role-play exercises I thought you particularly skillful communicating feedback, kind, yet direct. I am excited for the abundance of technical learning, but even more, I was inspired and felt myself grow. It was moving to witness these effects in many of the participants around me as well.

Thank you also for the rich material and practical resources you provide. The guides for advancing private practice are so helpful and I regularly refer back to your extensive mediation reference manual.

Through your multi-dimensional training, your skill and style as an instructor, and your organizational and ethical competence, I believe you are effectively serving as a great model of a mediator. It is a pleasure and honor to learn from you.

Warmly,



Wendy Ormiston, LCSW