

\*CERTIFIED FAMILY LAW SPECIALIST  
\*as Certified by The State Bar of California  
Board of Legal Specialization

DIANE J.N. MORIN  
ATTORNEY AT LAW • MEDIATOR  
2211 PARK BOULEVARD  
P.O. BOX 60429  
PALO ALTO, CALIFORNIA 94306

TELEPHONE (650) 473-0822  
FACSIMILE (650) 473-0812

April 18, 2005

Mr. Steven Rosenberg  
Mediation Offices of Steven Rosenberg  
775 East Blithedale, Suite 363  
Mill Valley, CA 94941

Re: Six Day Mediation Seminar

Dear Steve:

I have been searching for the moment to write you this note to let you know how much I enjoyed your seminar. As you know it was somewhat difficult to attend: I had to drive from Palo Alto to Marin County every day, i.e. a minimum of three hours a day. However, I was motivated as I had known for over a year that I wanted to take the class. After searching all possibilities, including flying to other states and going to a "residential" location, yours struck me as the best. Well, for me, it turned out to be exactly what I had wanted and more.

To summarize, I was struck by your warmth, knowledge and integrity. At the beginning of the class, you immediately went out of your way to ensure we related to each other as a group, which made it infinitely easier to interact. I realized later that this was important because at times, when we assumed our parts in the role playing, the fact that we knew each other made it easier to share information that at times felt quite private. You were extremely thorough: Not only was there a wealth of information in the manual and DVD's you gave us, but I was impressed by the way you were constantly checking and updating the information for us (during your breaks, for example). Integrity? It came through both in your answers to questions regarding ethics and your personal interaction to some of our personal problems: it permeates what you do and is motivating. I feel that we live, after all, in a time of cynicism, so it is always refreshing to be around lawyers (and professionals), who are genuine but refuse to be jaded. As an aside, the way you used shorts from movies, funny examples of negotiation and mediation from films, was both instructive and helped "lighten" our moods (some of those clips were truly hilarious). I laugh at how I not only learned mediation skills but now have a small library of movies, generally comedies, to see again and "learn". You are, in short, a fine teacher, Steve (even for old codgers such as some of us in your group....)

What I did not expect was that after more than twenty years of being out of academia, I would so enjoy being in a class again. It was pure pleasure to be in a group of more than twenty people who were, for a change, from a wide range of professions and a spectrum of ages. It was

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particularly satisfying, I found, to spend time with adults who were mostly what I would term "mature" (read "older adult"). I am, as a result, encouraged to look for more graduate classes in the fields I enjoy, from divorce to philosophy and art.

In short, thanks! If there is any way I can help you get the word out about the class, I would be happy to do so. Cheers!

Very truly yours,

LAW OFFICES OF DIANE J. MORIN

A handwritten signature in cursive script that reads "Diane".

DIANE J.N. MORIN