

JONAS & MATTHEWS

351 CALIFORNIA STREET, SUITE 600

SAN FRANCISCO, CA 94104-2401

(415) 981-1540

FAX (415) 394-6390

CHARLES F. JONAS (1915-1

LEMUEL H. MATTHEWS (1909

CHARLES A. JONAS
PATRICIA E. FREEMANJOSEPHINE ESPINOSA
LEGAL ASSISTANT

March 24, 2000

Steve Rosenberg
Shelter Point Business Center
591 Redwood Highway, Suite 2275
Mill Valley, CA 94941*RE: Mediation Training*

Dear Steve:

I chose your training workshop because of the recommendation I received from the folks at the San Francisco Superior Court Probate Department, including Judge Grant. I was certainly not disappointed. Your training provides an excellent foundation for beginning a mediation practice. You present the material in an engaging, relational format, which makes the workshop itself a practice in mediation. I particularly appreciated how you managed the variety of personalities present at our workshop.

You mixed humor into the training in a very functional way. It provided a break in the work while emphasizing in the meaning of the material covered. I never found myself losing interest. Since the workshop, I have noted how many opportunities there are for using mediation to resolve conflict and have begun to plan my entry into the field. Thank you!

Sincerely,



Charles A. Jonas

CAJ:jgl