
GOODSMITH & Co.

November 29, 2001

Mr. Steven Rosenberg
Mediation Offices of Steven Rosenberg
Marin Executive Park
One Harbor Drive, Suite 106
Sausalito, CA 94965

Dear Steve:

A note of thanks for the excellent 40-hour mediation training program you provided last month in Mill Valley. As a relative newcomer to the world of mediation (but an old-timer in practicing law and negotiating deals), I was very pleased with the way you and your training course were able to integrate the concepts and techniques of mediation in with the class's knowledge of diverse substantive and legal issues. This is how I was hoping the practice of mediation would work, and you made it feel quite natural – rather like an extension of all my prior experience and training.

In particular, the structure and outline of your program made the whole process work very smoothly, covering everything from philosophical and ethical concepts to the most detailed nuts and bolts of practice. And it was entertaining, to boot!

I would be pleased to speak with any prospective student of yours who may want to hear the experience of an actual Rosenberg trainee. And feel free to pass this letter along to any such prospects, as well.

Hope we can stay in touch in the future.

Regards,



Paul Bent
President

PB:bpo

G:\GSCo ADRForms (Rosenberg)\Rosenberg ltr 11-29-01.doc