



THE RESOLUTION EXPERTS

April 4, 2000

Steven Rosenberg
Mediation Offices of Steven Rosenberg
591 Redwood Highway, Suite 2275
Mill Valley, CA 94941

Dear Steve:

I very much enjoyed and profited from your mediation course last month, and found myself using some of your principles in my first mediations at JAMS with good success. You kept the course lively and fun while imparting a substantial volume of information, and your experiential sessions were quite helpful.

Good work!

Sincerely,

Read Ambler
Judge of the Superior Court (Ret.)