

**Welcome to the
Central California Chapter
of the
Association for Conflict Resolution**

The Central California Chapter of the Association for Conflict Resolution brings together the local dispute resolution community. Our membership represents both experienced professionals and new dispute resolution arenas, including attorneys, mediators, arbitrators, students, collaborative process facilitators, advocates, educators, comers working in a wide variety of and others who are interested in, or who practice alternative dispute resolution. While other dispute resolution organizations focus on a particular practice area, ACR promotes and explores all areas of dispute resolution.

Our Mission

Our mission is to promote and carry out, on a local and regional level, **peaceful conflict resolution and collaborative decision-making at all levels of society.**

3/2009 - 2/2010 Board

President: Dr. Pamela Lane-Garon

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Directors: Lynne Ashbeck, Noelle Daoudian, Jason Ekk, Ed Johnson, Diane Martin, John Montejano, Duane Ruth-Heffelbower, Jackie Ryle, and Joe Dee Zajac.

***ACR - Central California Chapter
expresses its sincere gratitude to
California State University, Fresno
for hosting this event .***



**Association for Conflict Resolution
Central California Chapter
Spring Event 2010**



Many Professions - Many Paths

Program

Schedule

- 8:45 Registration & Coffee
- 9:00 Opening Statements
- 9:30 Lin Inlow - Featured Speaker
- 10:30 Networking Break
- 11:00 Panel - Dispute Resolution Systems
- 12:15 Lunch
- 12:45 Annual Meeting & Installation of Officers
- 1:30 Consultation with Lin Inlow and Panel Speakers
- 2:30 Summary and Closing Statements

Featured Speaker

Lin Inlow is the Director of Education and Mediation at the Consortium on Negotiation and Conflict Resolution at Georgia State University. She administers the University System of Georgia's Mediation Program and consults with 35 institutions of the Georgia system on the development and implementation of conflict management programs.

As an experienced mediator and program administrator, Lin has mediated disputes; designed conflict management systems; trained mediators from a variety of industries; developed mentoring programs for mediators; written/produced mediation teaching materials; evaluated conflict management programs; facilitated communities of practice for ombudspersons; and conducted organizational conflict assessments.

Lin served as a member of the Carter Center facilitation team working in the Netherlands on the Sudan Peace Initiative. Lin has also consulted on the development and implementation of conflict management in the higher education systems of South Africa, Poland, Scotland, and England.

Panel Speakers

Lynne Ashbeck

Lynne serves on the Clovis City Council and as the mayor 2003-2005. She serves on the Fresno Pacific Board of Trustees, the Clovis Unified School District Wellness Policy Committee, as the leader of the Clovis' Healthy Communities Initiative, and as the Regional Vice President of the Hospital Council of Northern and Central California. Lynne will speak about **conflict resolutions systems in health care**.

Cynthia Benzler

Cynthia is the founder and Executive Director of Castel Keep Elder Abuse Prevention Program of the Central Valley, Inc., a nonprofit agency that advocates for, and assists, elders at risk of abuse and elders who have been abused. Cynthia will speak about **conflict resolution and elder care**.

Ron Claassen

Ron is Director of the Center of Peacemaking and Conflict Studies at Fresno Pacific University, a member of the School of Education faculty, and faculty in the PACS graduate program. He is the founder and former director of the Fresno County Victim Offender Reconciliation Program. Ron created and is responsible for implementation of restorative discipline systems at FPU, Raisin City School, and Immanuel High School in Reedley. Ron will speak about **conflict resolution systems in education**.

Donald Fischer

Donald is a conflict specialist and mediator at Fresno Pacific University's Center for Peacemaking and Conflict Studies who provides dispute resolution training for elders, their family and care-givers in collaboration with Castle Keep Elder Abuse Prevention Program of the Central Valley, Inc. Donald will speak about **conflict resolution and elder care**.

Mari Henson

Mari is the Administrator of the Alternative Dispute Resolution program of Fresno County Superior Court. She is also the immediate past president of the Central California Chapter of the Association for Conflict Resolution. Mari will speak about **conflict resolution in Fresno County Superior Court**.

Diane Martin

Diane is a mediator specializing in workplace conflict resolution. She has mediated conflicts in numerous organizations including the U.S. Postal Service REDRESS Program. **Diane will speak about the REDRESS program** which has served as a model system for work place dispute resolution.