



We Can Work It Out

Conflict is a natural part of life in the workplace but managing conflict does not necessarily come naturally! This presentation highlights the importance of conflict management tools for turning conflict into a constructive force for positive change. You will learn tips for transforming differences into opportunities to improve relationships, services, products, or programs.

In this informative seminar you will:

- Explore the causes of conflict in the workplace
- Understand typical approaches to conflict
- When each approach is most effective
- Learn tips for effective conflict management
- Learn skills to improve communication

Attendees will leave with knowledge they can utilize immediately upon returning to the workplace.